

## Rural Transit Assistance Center Training Materials: CD ROMs, DVDs and Manuals

Revised: 08/22/2019

### CD ROMs:

<u>Number</u>	<u>Title</u>	<u>Copyright</u>	<u># Copies</u>
C-002	Have a Nice Day	2001	3
C-003	The Professional	1997	2
C-004	ADA Technical Assistance, Paratransit Accessible Transportation	2001	1
C-005	APTA Resource Kit, Strategic Planning	2001	1
C-006	CTAA Medical Transportation Toolkit	2001	1
C-007	System Security Awareness for Transit Employees	2002	6
C-008	APTA Resource Kit: Severe Weather Operations	2002	2
C-009	APTA Resource Kit: Emergency Preparedness Plans	2000	2
C-010	People on the Move; Using All Transportation Options (ADA and Beyond) Toolkit, Easter Seals Project ACTION	2003	3
C-011	Determining ADA Paratransit Eligibility: An Approach, Guidance, and Training Materials	2004	1
C-012	Senior Transportation – Toolkit and Best Practices	2003	1
C-013	E-Transit: Electronic Business Strategies for Public Transportation, TCRP Report 84, Vol. 3, Using the Internet for Transit Training and Certification	2004	1
C-014	E-Transit: Electronic Business Strategies for Public Transportation, TCRP Report 84, Vol. 4, Advanced Features of Transit Web Sites	2004	1
C-015	Resource Requirements for Demand-Responsive Transportation Services, TCRP Report 98	2004	1
C-016	Strategies to Increase Coordination of Transportation Services for the Transportation Disadvantaged, TCRP Report 105	2004	1
C-017	E-INFORMATION STATION version 2.0 Community Transportation Association of America	2006	1
C-018	Public Transportation: A Route to Freedom Easter Seals Project Action	2006	1
C-019	The Big Fat Bus Book on CD	2006	1
C-022	AARP Mobility Toolkit, Step-By-Step Guides For Promoting Mobility Programs	2007	2
C-023	Transportation by the Numbers	2007	1
C-024	Increasing Safety Belt Use in Your Company	2006	1
C-025	Safety Training and Rural Transit, Basic Training for Rural Transit Drivers	2008	2
C-026	Boards that Perform, Roles and Responsibilities of Transit Board members	2008	3
C-027	Transit Agency Security and Emergency Management Protective Measures, FTA November 2006 Report (pdf)	2006	3
C-028	Bus Fire, June 20, 2001	2001	3
C-029	Best of Public Safety and Emergency Transportation Operations	2008	2
C-030	Scheduling and Dispatching: Training Package for Rural Transit Systems National Rural transit Assistance program	2009	3
C-031	Oxygen Tank Securement , Illinois Rural Transit Assistance Center	2009	6
C-032	TCRP Report 86, Public Transportation Security, Volume 10, Hazard and Security Plan Workshop: Instructor Guide	2006	1
C-033	TRCP Report 139 Guidebook for Recruiting Developing and Retaining Transit Managers for Fixed-Route Bus and Paratransit Systems	2010	1

### Manuals:

<u>Number</u>	<u>Title</u>	<u>Copyright</u>	<u># Copies</u>
M-001	TCRP Report 88; a guidebook for developing a transit performance - measurement system	2003	1
M-002	Handbook for Rural Flexroute Implementation	2000	1
M-003	Fixed Route Travel Training	1995	1
M-004	Bridging the Gap between Elderly and the Disabled	1999	1
M-005	Framework for ACTION: Building the Fully Coordinated Transportation System	2004	1
M-006	Public Transportation Security Robotic Devices: A Guide for the Transit Environment, TCRP Report 86, Volume 3	2003	1
M-007	Public Transportation Security Intrusion Detection for Public Transportation Facilities Handbook, TCRP Report 86, Volume 4	2003	1
M-009	A Guide to Public Transportation Security Resources, TCRP Research Digest, May 2003 – Number 59	2003	1
M-010	TCRP Report 102: Transit Oriented Development in the US	2004	1
M-011	TCRP Report 104: Public Transportation Board Effectiveness	2005	2

<u>Number</u>	<u>Title</u>	<u>Copyright</u>	<u># Copies</u>
M-012	ADA Training Program for Motorcoach Companies Easter Seals Project Action	2005	2
M-013	Expanding Mobility Options for Persons with Disabilities, A Practitioner's Guide to Community-Based Transportation Planning	2005	2
M-014	Senior Transportation: Toolkit and Best Practices, CTAA	2003	1
M-015	Medical Transportation: and Best Practices, CTAA	2005	1
M-016	Toolkit for the Assessment of Bus Stop Accessibility and Safety Easter Seals Project Action	2006	1
M-017	TCRP Report 86; Public Transportation Security, Volume 7, Public Transportation Emergency Mobilization and Emergency Operations Guide	2005	1
M-019	TCRP Synthesis 58, Emergency Response Procedures for Natural Gas Transit Vehicles	2005	1
M-020	TCRP Report 109, A Guidebook for Developing and Sharing Transit Bus Maintenance Practices	2005	1
M-021	Easter Seals Project Action: Transportation Services for People with Disabilities in Rural and Small Urban Communities	2006	1
M-022	Exploring Terrorist Targeting Preferences, Rand Homeland Security	2007	1
M-023	Public Transportation & Other Related Laws	2006	1
M-024	APTA Assessment of the General Manager	2001	1
M-025	Transit Cooperative Research Program Report 61; Analyzing the Cost of Operating Small Transit Vehicles; <i>STVe (Small Transit Vehicle Economics)</i>	2000	1
M-027	TCRP Synthesis 66, Fixed-Route Transit Ridership Forecasting and Service Planning Methods	2006	1
M-028	TCRP Synthesis 71, Paratransit Manager's Skills, Qualifications, and Needs	2007	1
M-029	TCRP Report 111, Elements Needed to Create High Ridership Transit Systems	2007	2
M-030	Research Results Digest 75, Executive Summary: Cost Benefit Analysis of Providing Non-Emergency Medical Transportation	2006	1
M-031	Research Results Digest 311, FMCSA Regulations As They Apply to FTA Section 5310/5311 Providers: A Handbook	2006	1
M-032	Volunteer Driver Liability and Immunity	2006	1
M-034	Customer Service (manual from CTAA training) created approx 2002	no ©	4
M-036	Washington State Agency Council on Coordinated Transportation Volunteer Drivers-A Guide to Best Practices	no ©	5
M-037	Rights and Responsibilities of Transit Customers with Disabilities	2007	2
M-038	Buses & Trains for Everyone	no ©	1
M-039	Frequently Asked Questions about Service Animals	2007	2
M-041	TCRP Report 127, Employee Compensation Guidelines for Transit Providers in Rural and Small Urban Areas	2008	1
M-042	Emergency Preparedness Guide for Transit Employees, On the Job, At Home	2008	1
M-043	Trading Places: Assisting Passengers with Special Needs, National RTAP, FTA	no ©	2
M-044	The Right to Transportation, Moving to Equity	2007	1
M-045	TCRP Synthesis 78, Transit Systems in College and University Communities	2008	1
M-046	TCRP Synthesis 76, Integration of Paratransit and Fixed-Route Transit Services	2008	1
M-047	TCRP Legal Research Digest 28	2008	1
M-048	Governing Illinois, Your Connection to State and Local Government	2003	2
M-049	TCRP Report 135, Controlling System Costs: Basic and Advanced Scheduling Manuals and Contemporary Issues in Transit Scheduling	2009	1
M-050	TRCP Report 133, Practical Measures to Increase Transit Advertising Revenues	2009	1
M-051	TRCP Report 134, Transit, Call Centers, and 511: A Guide for Decision Makers	2009	1
M-052	The Role of Transit in Emergency Evacuation TRB Special Report 294	2008	1
M-053	How to Buy a Vehicle, National RTAP	2010	2
M-054	TCRP Digest 96, Managing Increased Ridership Demand	2010	1
M-055	TCRP Synthesis 74, Policies and Practices for Effectively and Efficiently Meeting ADA Paratransit Demand	2008	1
M-056	TCRP Synthesis 142, Vehicle Operator Recruitment, Retention, and Performance in ADA Complementary Paratransit Operations	2010	1
M-057	Statewide Transportation Planning, Opportunities Exist to Transition to Performance-Based Planning and Federal Oversight, GAO Report to the Chairman, Committee on Transportation and Infrastructure, House of Representatives	2010	1
M-058	FTA, Transit Safety Management and Performance Measurement	2010	2

<u>Number</u>	<u>Title</u>	<u>Copyright</u>	<u># Copies</u>
M-059	Crossing Great Divides, A guide to Elder Mobility Resources and Solutions In Indian Country, National RTAP	2011	1
M-060	TCRP Project H-38, Native Americans on the Move, Challenges and Successes	2011	1
M-061	TCRP Synthesis 88, Strollers, Carts, and Other Large Items on Buses and Trains	2011	1
M-063	TCRP Digest 102, Public Transportation Systems as the Foundation for Economic Growth	2011	1
M-064	TCRP Synthesis 89, Public Participation Strategies for Transit	2011	1
M-065	TCRP Synthesis 97, Improving Bus Transit Safety Through Rewards and Discipline	2012	1
M-066	TCRP Synthesis 99, Use of Social Media in Public Transportation	2012	1
M-067	TCRP Synthesis 101, Implementation and Outcomes of Fare-Free Transit Systems	2012	1
M-068	TCRP Report 146, Guidebook for Evaluating Fuel Choices for Post-2010 Transit Bus Procurements	2011	1
M-069	TCRP Report 149, Improving Safety-Related Rules Compliance in the Public Transportation Industry	2011	1
M-070	TCRP Report 150, Communication with Vulnerable Populations: A Transportation and Emergency Management Toolkit	2011	1
M-071	TCRP Report 156, Guidebook for Evaluating Fuel Purchasing Strategies for Public Transit Agencies	2012	1
M-072	NCHRP Report 710, Practical Approaches for Involving Traditionally Underserved Populations in Transportation Decision-making	2012	1
M-073	Easter Seals Project Action, ADA Essentials for Transit Board Members	2011	1
M-074	CDL Commercial Driver's License Study Guide	2013	4
M-075	Illinois Rules of the Road, Non-CDL Vehicles	2013	3
M-076	Illinois Vehicle Code, 2012	2012	1
M-077	Governing Illinois, Your Connection to State and Local Government, 4th Edition	2012	1
M-078	TCRP Legal Research Digest 42, Transit Agency Intergovernmental Agreements: Common Issues and Solutions	2012	1
M-079	Easter Seals Project Action, Assessing the Need for New Transportation Services in Rural Communities	2012	1
M-080	TCRP Report 34, Assessment of the Economic Impacts of Rural Public Transportation	1998	2
M-081	TCRP Synthesis 108, Transit Bus Operator Distraction Policies	2013	1
M-082	TCRP Report 171, Use of Mobility Devices on Paratransit Vehicles and Buses	2014	1
M-083	National RTAP, Volunteers in Transportation: Some Issues to Consider	2008	1
M-084	National RTAP, Operating the Rural Transit Agency	2010	1
M-085	National RTAP, Risk Management for Rural Transit Systems	2009	1
M-086	TRB Legal Digest 43, Contractual Means of Achieving High-level Performance In Transit Contracts	2013	1
M-087	TCRP Synthesis 106, Energy Savings Strategies for Transit Agencies	2013	1
M-088	TCRP Report 180, Policing and Security Practices for Small- and Medium-Sized Public Transit Systems	2015	1
M-089	National RTAP, Oversized Wheel Mobility Devices Technical Brief	2015	1
M-090	U.S. Department of Justice, Frequently Asked Questions about Service Animals and the ADA	2015	1
M-091	U.S. Department of Justice, Service Animals	2010	1
M-092	NDSU, Rural Transit Fact Book, 2015	2015	1
M-093	UTC, Planning Transportation to Meet the Needs of an Aging Illinois: An Assessment	2014	1
M-094	MTI, The Benefits of Transit in the United State: A Review and Analysis of Benefit-Cost Studies	2015	1
M-095	Preventing and Mitigating Transit Worker Assaults in the Bus and Rail Transit Industry, TRACS 14-01 Report	2015	1
M-096	Establishing a Fatigue Management Program for the Bus and Rail Transit Industry, TRACS 14-02 Report	2015	1
M-097	TCRP Report 163, Strategy Guide to Enable and Promote the Use of Fixed-Route Transit by People with Disabilities (Manual -1)	2013	1
M-098	TCRP Report 171, Use of Mobility Devices on Paratransit Vehicles and Buses	2014	1
M-099	TCRP Doc 67: Protection of Transportation Infrastructure from Cyber Attack	2015	1
M-100	TRRP Report 186: Economic Impact Case Study Tool for Transit	2016	1
M-101	NDSU: Rural Transit Fact Book 2016	2016	1
M-102	UTCM: Dispatching Demand Response Transit Service: Maximizing Productivity and Service Quality Guidebook	2009	1

<u>Number</u>	<u>Title</u>	<u>Copyright</u>	<u># Copies</u>
M-103	NDSU: Rural Transit Fact Book 2017	2017	1
M-104	TRCP Synthesis 134, Customer Focused Service Guarantees and Transparency Practices	2018	1
M-105	TCRP Research Report 199, Transit Technical Training, Volume 1: Guide to Applying Best Practices and Sharing Resources	2018	1
M-106	APTA, CTAA, Public Transportation's Impact on Rural and Small Towns	2017	1
M-107	APTA, Understanding Recent Ridership Changes	2018	1
M-108	NCHRP, Best Practices in Rural Regional Mobility	2017	1
M-109	NADTC, Dementia, Caregiving and Transportation	2017	1
M-110	APTA, Public Transit Leading in Transition to Clean Technology	2018	1
M-111	APTA, 2019 Public Transportation FACT BOOK	2019	1

## **DVDs:**

<u>Number</u>	<u>Title</u>	<u>Copyright</u>	<u># Copies</u>
D-001	Warning Signs: System Security Awareness for Transit Employees	2003	4
D-002	Bill Judge Presents: What DOT Supervisors Need to Know About Reasonable Suspicion Testing	2005	5
D-003	Bill Judge Presents: Driver Alert! What You Need to Know About DOT Alcohol & Drug Testing	2005	4
D-004	National RTAP: Threat and Vulnerability Toolbox	2007	3
D-005	The Ten Commandments of Communicating with People with Disabilities	1994	7
D-006	Clean, Sober & Safe, Employee Drug and Alcohol Training	2007	2
D-007	Sexual Harassment, You Make the Call	2005	1
D-008	Driven to Distraction	2007 and 2010	2 and 2
D-009	Transit Security on the Lookout	2006	1
D-010	Safe & Courteous Wheelchair Handling	2006	4
D-011	The Mark (Terrorist Activity Recognition and Reaction)	2006	3
D-012	Back Safety: Lift Well, Live Well	2008	1
D-013	Facility Security, The Critical Link	2006	1
D-014	Biological and Chemical Threats, Closing the Door	2004	1
D-018	National RTAP, Problem Passengers; Challenging Situations, Managing Difficult Passengers & Situations	2002 and 2018	5 and 2
D-019	Supervisory Skills, Take Control	2000	1
D-020	Understanding the New ADA	2009	1
D-021	Defensive Driving, 15-Passenger Vans	2007	3
D-022	Safe Driving	2004	2
D-023	Emotional Wreck	2009	1
D-024	Diversity Now	2002	1
D-025	National RTAP: Emergency Procedures for Rural Transit Drivers	2010	3
D-026	Take a Minute for Safety, Q'Straint Wheelchair & Occupant Securement System	2014	2
D-027	National RTAP: Customer Driven Service, Your Keys to Providing Exceptional Customer Experiences in Transit	2011	3
D-028	Pre and Post Trip Paratransit Bus Inspection	2011	6
D-029	National Safety Council, Coaching the Van Driver 3	2009	1
D-030	Easter Seals Project Action, A.C.C.E.S.S. Matters: Accessibility, Communication, Cooperation, Excellence, Sensitivity, and Service	2009	
D-031	Miracle on the Hudson, Prepare for Safety	2011	1
D-032	Emergency Response Training	2006	1
D-033	How to Help Someone Who Uses a Wheelchair, Including Walkers, Crutches, and Canes	2009	1
D-034	Managing Threatening Confrontations, When to Talk, When to Listen, When to Duck	2004	1
D-035	Roles and Responsibilities of Transit Managers (3 videos) Knowing Your Values and Living Them Keeping the Best People Effective and Efficient Operations	2004	2
D-036	Smith System, Drive Different presents: The 5 Keys to Global Road Safety	2010	2
D-037	Drop By Drop	2008	1
D-038	Blood Borne Pathogens in Your World, Don't Risk It	2011	1
D-039	Harassment Made Simple	2011	1
D-040	Sexual Harassment Made Simple	2011	1
D-041	Workplace Bullying Made Simple	2011	1
D-042	Smith System, Drive Different presents: Compass Maneuvering	2006	1

<u>Number</u>	<u>Title</u>	<u>Copyright</u>	<u># Copies</u>
D-043	Metrolink Winter Driving	2000	3
D-044	Para Transit Driver Emergency Evacuation Procedures	1997	3
D-045	A Deadly Distraction, National Safety Council	2014	1
D-046	The Defensive Driving Course, Self-Study Program, National Safety Council	2010	2
D-047	Transporting Passengers with Special Needs, Coaching Systems	2015	1
D-048	Coaching the Transit Bus Operator, National Safety Council	2015	1
D-049	Emergency Evacuation Techniques for Special Needs Passengers	circa 1990	2
D-050	Safe Transport of the Public under the Americans with Disabilities Act (ADA)	1993	2
D-051	Compilation of Short Films Used in RTAC's Defensive Driving Class	circa 2000	3
D-052	Safe Driving: Take Control	2014	1
D-053	HIPAA Rules & Compliance	2013	1
D-054	National RTAP, eLearning Course, Problem Passengers, Managing Difficult Passengers and Situations	2018	2

\*Please note: Items have been deleted from the lending library, which accounts for gaps in the numbering sequence.