RTAC Learning Resources
To order these items call RTAC at 309/298-2141
View other RTAC lending library items at: http://www.iira.org/rtac/resources/

Defensive Driving
- Have a Nice Day C-002
- APTA Resource Kit: Severe Weather Operations C-008
- Safety Training and Rural Transit, Basic Training for Rural Transit Drivers C-025
- Driven to Distraction D-008
- Defensive Driving, 15-Passenger Vans D-021
- Safe Driving D-022
- Emotional Wreck D-023
- Metrolink Winter Driving D-043
- Pre/Post Trip Inspection, Illinois Rural Transit Assistance Center D-028
- National Safety Council, Coaching the Van Driver 3 D-029
- Smith System, Drive Different presents: The 5 Keys to Global Road Safety D-036
- Smith System, Drive Different presents: Compass Maneuvering D-042
- A Deadly Distraction, National Safety Council D-045
- The Defensive Driving Course, Self-Study Program, National Safety Council D-046
- Coaching the Transit Bus Operator, National Safety Council D-048
- Compilation of Short Films Used in RTAC’s Defensive Driving Class D-051
- Safe Driving: Take Control D-052
- eLearning Course, Problem Passengers, Managing Difficult Passengers and Situation D-54

Emergency Procedures
- Have a Nice Day C-002
- APTA Resource Kit: Emergency Preparedness Plans C-009
- Para Transit Driver – Emergency Evacuation Procedures D-044
- Pre/Post Trip Inspection, Illinois Rural Transit Assistance Center D-028
- National RTAP: Emergency Procedures for Rural Transit Drivers D-025
- Miracle on the Hudson, Prepare for Safety D-031
- Emergency Evacuation Techniques for Special Needs Passengers D-049
- eLearning Course, Problem Passengers, Managing Difficult Passengers and Situation D-54

Passenger Assistance
- Have a Nice Day C-002
- Oxygen Tank Securement C-031
- Safe & Courteous Wheelchair Handling D-010
- Problem Passengers; Challenging Situations D-018
- Trading Places: Assisting Passengers with Special Needs M-043
- The Ten Commandments of Communicating with People with Disabilities D-005
- Take a Minute for Safety, Q’Straint Wheelchair & Occupant Securement System D-026
- Customer Driven Service, Your Keys to Providing Exceptional Customer Experiences in Transit D-027
- Pre/Post Trip Inspection, Illinois Rural Transit Assistance Center D-028
- How to Help Someone Who Uses a Wheelchair, Including Walkers, Crutches, and Canes D-033
- Transporting Passengers with Special Needs, Coaching Systems D-047
- Safe Transport of the Public under the Americans with Disabilities Act (ADA) D-050
- eLearning Course, Problem Passengers, Managing Difficult Passengers and Situation D-54

Passenger Emergencies
- Have a Nice Day C-002
- Managing Threatening Confrontations, When to Talk, When to Listen, When to Duck D-34
- eLearning Course, Problem Passengers, Managing Difficult Passengers and Situation D-54