

RTAC Learning Resources

To order these items call RTAC at 309/298-2141

View other RTAC lending library items at: <http://www.iira.org/rtac/resources/>

Defensive Driving

- Have a Nice Day **C-002**
- APTA Resource Kit: Severe Weather Operations **C-008**
- Safety Training and Rural Transit, Basic Training for Rural Transit Drivers **C-025**
- Driven to Distraction **D-008**
- Defensive Driving, 15-Passenger Vans **D-021**
- Safe Driving **D-022**
- Emotional Wreck **D-023**
- Metrolink Winter Driving **D-043**
- Pre/Post Trip Inspection, Illinois Rural Transit Assistance Center **D-028**
- National Safety Council, Coaching the Van Driver 3 **D-029**
- Smith System, Drive Different presents: The 5 Keys to Global Road Safety **D-036**
- Smith System, Drive Different presents: Compass Maneuvering **D-042**
- A Deadly Distraction, National Safety Council **D-045**
- The Defensive Driving Course, Self-Study Program, National Safety Council **D-046**
- Coaching the Transit Bus Operator, National Safety Council **D-048**
- Compilation of Short Films Used in RTAC's Defensive Driving Class **D-051**
- Safe Driving: Take Control **D-052**
- eLearning Course, Problem Passengers, Managing Difficult Passengers and Situation **D-54**

Emergency Procedures

- Have a Nice Day **C-002**
- APTA Resource Kit: Emergency Preparedness Plans **C-009**
- Emergency Preparedness Guide for Transit Employees, On the Job, At Home **M-042**
- Para Transit Driver – Emergency Evacuation Procedures **D-044**
- Pre/Post Trip Inspection, Illinois Rural Transit Assistance Center **D-028**
- National RTAP: Emergency Procedures for Rural Transit Drivers **D-025**
- Miracle on the Hudson, Prepare for Safety **D-031**
- Emergency Evacuation Techniques for Special Needs Passengers **D-049**
- eLearning Course, Problem Passengers, Managing Difficult Passengers and Situation **D-54**

Passenger Assistance

- Have a Nice Day **C-002**
- Oxygen Tank Securement **C-031**
- Safe & Courteous Wheelchair Handling **D-010**
- Problem Passengers; Challenging Situations **D-018**
- Trading Places: Assisting Passengers with Special Needs **M-043**
- The Ten Commandments of Communicating with People with Disabilities **D-005**
- Take a Minute for Safety, Q'Straint Wheelchair & Occupant Securement System **D-026**
- Customer Driven Service, Your Keys to Providing Exceptional Customer Experiences in Transit **D-027**
- Pre/Post Trip Inspection, Illinois Rural Transit Assistance Center **D-028**
- How to Help Someone Who Uses a Wheelchair, Including Walkers, Crutches, and Canes **D-033**
- Transporting Passengers with Special Needs, Coaching Systems **D-047**
- Safe Transport of the Public under the Americans with Disabilities Act (ADA) **D-050**
- eLearning Course, Problem Passengers, Managing Difficult Passengers and Situation **D-54**

Passenger Emergencies

- Have a Nice Day **C-002**
- Managing Threatening Confrontations, When to Talk, When to Listen, When to Duck **D-34**
- eLearning Course, Problem Passengers, Managing Difficult Passengers and Situation **D-54**